

### Annual Report and Accounts For the year ended 31 December 1995

The Medical Defence Union Limited



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I Kelsey Fry DM FRCP FRCR

Vice-Chairman? C'J Earl MD FRCP

P.C. Ball BDS BSc DDS DGDP(UK) Hedley E Berry MB BS FRCS. E.M. Cooke OBE BSc MD FRCPath FRCP C C Evans MD FRCP M M Gallivan BA FCMA MBA Baroness Hooper BA WSL La Frenais MB ChB DObstRCOG DE Markham MB ChB FRCS 4 R.J Maxwell CBE JP PhD Prof D E Poswillo CBE DDS DSc MDhc FDSRCS FRACDS HonFFDRCSI FIBiol FRCPath M T-Saunders MB BS MRCS LRCP DObstRCOG EBO Sherlock CEE MA FIA J C Smith OBE MS FRCS Prof Sir Roland Smith BA MSc PhD C M Tomkins MB ChB(Hons) FRCS

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### Consultants -

Philip Addison MRCS LRCP I W Brooke Barnett MB BS I A Wall MB BS DObstRCOG

### AUSTRALASIA Regional Advisory Committee Prof G D Tracy AO MB BS FRCS FRACS FACS

P Forbes FCA T B Hugh MB BSSyd FRCSLond FRACS I Kelsey Fry DM FRCP FRCR R S McColl sc M T Saunders MB BS MRCS LRCP DObstRCOG

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### Australian Adviser

Prof G Kerridge AMMD FRACS FRCSEd FACS FACRM

### **Australian Dental Advisers**

R W Hession AM MDS DDSc FRACDS FICD IS Kinross AM MDS FRACDS FICD

### New Zealand Medical Advisers

Prof P D Gluckman MB ChB MMedSc DSc FRACP FRSNZ IDP Hopkins MB ChB FRCS FRACS Prof R'D H Stewart MB ChB MD FRCP FRACP

### SOUTH AFRICA South African Medical Advisers

Prof L W Baker MSc FRCS FRCSEd FUN. Prof TH Bothwell MD DSc FRCS FRCSEd MD(Hon) FACP(Hon) Prof E J Theron MB ChB FRCSEd Prof J P de V Van Niekerk MB ChB DIH MD MMed FRCR



# Report of the Chairman

AM PLEASED TO REPORT that your company has strengthened its financial position during the year. Reserves have risen by 20 per cent to £239m while estimated known liabilities have increased by only 11 per cent. This result reflects not only a strong stock-market performance but also the positive impact of recent management initiatives. For example, the setting up of an in-house claims handling unit 18 months ago is already beginning to bear fruit. This is considered further elsewhere in the Report.

An Annual Report very properly emphasises the financial performance of the company which in The MDU is determined by the balance between reserves and liability for indemnity payments. Only a small percentage of members are ever involved in litigation while every week hundreds of members seek help from the advisory services. At the same time there is increasing demand for support with disciplinary procedures. Professional advice and assistance lie at the heart of The MDU's support for its members and we remain committed to maintaining the quality of these services and indeed to improving and expanding them.

Not only has the company improved its financial position but there has also been a significant increase in membership. The continued growth and the increased strength of The MDU in the face of escalating litigation and the continuing demand for advisory services is a tribute to its skilled managers and staff at all levels throughout the organisation under the leadership of Dr Michael Saunders who was appointed as Chief Executive in June.

Mr Peter Forbes was appointed as the new Chief Executive in Australia on 1 March and has led a reorganisation of The MDU's operations and systems in the Sydney office. This has enabled us to improve our services to members and we are now well prepared to meet the challenges faced by all medical defence organisations in Australia. During the year we established links with the Medical Defence Association of Western Australia and we have agreed to exchange

information on risk management and claims handling data. In Ireland, our membership base was further strengthened when we were chosen by the Department of Health to provide services to non-consultant hospital doctors through the state indemnity scheme.

The MDU is now an International Affiliate of the Physician Insurers Association of America (PIAA). This is already giving benefits to members flowing from our access to the PIAA's extensive experience, especially in risk management and claims handling techniques. Continuing the policy of forging links with organisations with similar aims in other countries The MDU co-hosted with the Medical Sickness Society a meeting of Europa Medica an alliance of doctor-owned mutual companies based in the European Union. We expect this association to provide valuable insights into different ways of handling our common problems.

At the Annual General Meeting, Mr John Garfield, consultant neurosurgeon from Southampton, retired from the Board of Management. On behalf of the Board I would like to thank Mr Garfield for his wise counsel and am pleased that The MDU will not lose his considerable medico-legal expertise as he remains a member of Council.

Dr Mary Cooke, a Council member and former Deputy Director of the Public Health Laboratory Service and Dr Christine Tomkins, who became Professional Services Director in May, were both appointed to the Board during the year. In August Mr Andrew Nebel joined the Executive as Marketing and Sales Director.

The MDU is a progressive company with a vigorous and innovative management team. I believe that in spite of escalating litigation we are in a strong position to face the future.

DRIAN KELSEY FRY

Chairman of the Board of Management
President of The MDU

# Operating and Financial Review



'During 1995,

The MDU continued to focus on

improving its overall funding position.'

THE MDU is a discretionary mutual which operates on a 'not-for-profit' basis. Owned by its subscribing members, it is free from the need to pay a dividend to shareholders and can provide a wide range of medico-legal services at the lowest cost compatible with secure funding. Adequate funding is essential, since money must be available to meet members' needs for claims. This year's accounts, discussed elsewhere, show a further satisfactory advance in The MDU's financial position.

The medico-legal climate is neither fair nor stable. Claims costs continue to increase, on average, by 15 per cent a year which means they double every five years. Requests for assistance with advisory and disciplinary matters, a key part of The MDU's service, have remained steady over the last 12 months.

In the United Kingdom, Lord Woolf's enquiry into civil litigation seems likely to advance changes which will bring more cases and increase costs. In Australia, the Tito Report has been published and calls for the continuance of a claims incurred system with unlimited liability, preferably backed by insurance regulation. In Ireland, the Department of Health continues to review indemnity arrangements

for State doctors and it is not yet clear what impact this will have.

Given this climate, the Board of Management seeks to contain increases in subscriptions by making the best use of existing funds and by a strong emphasis upon cost control, both internal and external, in the context of the expected claims environment.

Recent years have seen a significant investment in claims control, increasing the number of claims being dealt with by in-house lawyers working closely with claims handlers, recruited from the insurance industry, and with our medical and dental teams. This approach is successful and we believe has resulted in a reduction in the estimated liability for known cases.

Risk management is becoming increasingly important. The MDU risk management team is producing information to assist with subscription setting, to aid with case management and to provide reports for members, using The MDU's database, which will assist them in safer management of individual patients.

In all jurisdictions, the Board of Management continues to support political and other initiatives for tort reform, where these are considered to be in the best interests of our members and their patients.

### **Financial Review**

During 1995, The MDU continued to focus on improving its overall funding position. This policy has been successful in the year with the reserves being increased by 20 per cent to £239m, while the estimates of known liabilities increased by 11 per cent to £221m.

### Income

Subscription income for the year ended 31 December 1995 was £78m (1994 - £75m), a rise of approximately four per cent in the year. Any benefits from changes in The MDU's cost structure and membership will, where possible, be taken into account when setting subscriptions. The group results included investment income of £10m (1994 - £7m) in the year.

### **Expenditure**

There continues to be a growth in costs associated with indemnity claims brought against The MDU's members. In 1995, some £43m (1994 - £37m) was paid out on behalf of The MDU's members. The growth in estimated known liabilities has been revised downwards by some four per cent in the year as a result of the improvements in claims handling.

Administration costs increased in the year to £7.5m (1994 - £6.3m). This increase was mainly due to reorganisation and redundancy costs following a

Figure 1. Reserves and estimated known liabilities 1991-1995

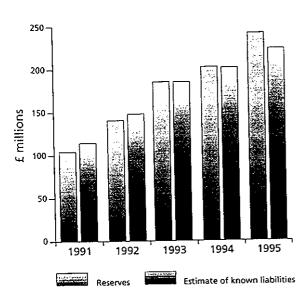
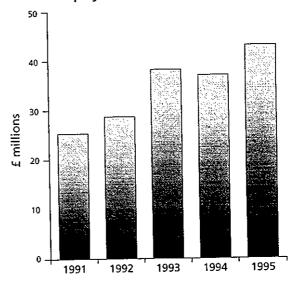


Figure 2. Indemnity and legal payments 1991-1995



review of The MDU's Australian operations in Sydney by the new Chief Executive in Australia, Mr Peter Forbes.

### Investments

In September 1995, The MDU established a wholly-owned captive insurance company - MDU Insurance Ltd incorporated in Guernsey. This will allow The MDU direct access to the global reinsurance market, and the expected benefits that this will bring in smoothing The MDU's claims payment pattern over time. As such group accounts of The MDU have been prepared for the year ending 31 December 1995 representing the assets and liabilities of the holding company and its subsidiary undertakings as if one entity.

### **Fund Management**

The MDU's investment strategy, on the advice of consulting actuaries, is linked to the profile of the long-term nature of the organisation's liabilities. As such, management of The MDU's fund, undertaken by the external fund manager PDFM, is in line with agreed performance bench-marks which are reported regularly to the Board of Management.

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DR MICHAEL SAUNDERS
CHIEF EXECUTIVE OF THE MDU

# Report of the Board of Management

THE DIRECTORS present their report and the financial statements for the year ended 31 December 1995.

### **Activities**

The MDU's activities include the discretionary provision, in accordance with the *Memorandum and Articles of Association*, of indemnity and advisory services for its members. These discretionary powers distinguish The MDU from insurance companies. Accordingly, in the financial statements The MDU is not required to provide for outstanding reported indemnity claims, though the amount of such claims has been estimated and is referred to in Note 13.

The MDU provides advice and assistance to governments and other bodies relating to risk management and the handling of indemnity claims.

The MDU has a branch in Australia and uses the services of agents in other jurisdictions.

### **Review of Business**

Members' attention is drawn to the Report of the Chairman, and the Operating and Financial Review, in which the salient features of the year are highlighted. The financial statements, on pages 6 to 17, set out the financial results of the year's activities.

The MDU's total reserves have increased from £200m at 31 December 1994 to £239m at 31 December 1995.

The MDU continues to set subscriptions which the directors, on the advice of the consulting actuaries, consider will suffice to meet overheads and foreseeable discretionary indemnity payments and legal costs.

### **Fixed Assets**

Changes in fixed assets are set out in Note 6 to the financial statements.

### **Directors**

The following served as directors in 1995:

I Kelsey Fry\*

(Chairman)

(Vice-Chairman)

C J Earl P C Ball

Hedley E Berry

C C Evans

M M Gallivan

Baroness Hooper\*

W S L La Frenais

D E Markham\*

R J Maxwell\*

D E Poswillo

EBO Sherlock\*

J C Smith\*

Sir Roland Smith\*

M T Saunders\*

E M Cooke (appointed 20.2.95)

J S Garfield (retired 20.6.95)

C M Tomkins (appointed 20.6.95)

J A Wall (retired 21.6.95)

\* being members of the Remuneration Committee.

Dr C M Tomkins was appointed Professional Services Director on 20 June 1995 and offers herself for election in accordance with Article 56. Dr Tomkins joined The MDU as a medico-legal adviser in 1985 and was appointed Head of Claims Handling in 1993. She spent her clinical years training in ophthalmology.

In accordance with the Articles of Association the following directors are due to retire by rotation and, being eligible, offer themselves for re-election at the next Annual General Meeting:

I Kelsey Fry (who attained the age of 70 years on 25

October 1993; special notice has been given in compliance with Article 62(d))

D E Markham

M T Saunders

J C Smith

Sir Roland Smith

### Insurance

The MDU maintains liability insurance for directors, officers and Council members.

### **Corporate Governance**

- The Board of The MDU supports the principles established in the report of the Cadbury Committee on the Financial Aspects of Corporate Governance. The Board complies with all the provisions of the code where they are appropriate to The MDU's structure as a company limited by guarantee there being no shareholders and no payment of dividends.
- The Board has a schedule of matters reserved to itself and has a procedure for directors to obtain independent advice.
- The Board has an Audit Committee (chaired by Sir Roland Smith, a non-executive director) which consists of all members of the Board and meets not less than twice a year. The Board also has Nomination and Remuneration Committees.
- The policy of The MDU's Remuneration Committee is to provide the packages needed to attract, retain and motivate Board members of the quality required. No bonus scheme or other longterm incentive plan for directors operated during the year.
- The financial statements are prepared on a going concern basis. In deciding to adopt the going concern basis the directors have reviewed the company's business plans and budgets.
- The directors acknowledge that they are responsible for the company's system of internal financial control. Control is exercised through an organisational structure with clearly defined levels of responsibility and authority and appropriate reporting procedures. Information is regularly provided at all levels and compared with budgeted targets which are reviewed on a quarterly basis.
- The Board, through the Audit Committee, has reviewed the effectiveness of the internal financial control environment of the company.

### Statement of Directors' Responsibilities

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of the company and of the surplus or deficit of the company for that period. In preparing those financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

### **Auditors**

The auditors, Pannell Kerr Forster, Chartered Accountants, have signified their willingness to continue in office. A resolution to reappoint them will be proposed at the Annual General Meeting.

By order of the Board of Management.

NEBowman

NJBOWMAN

Company Secretary 26 March 1996

### CONSOLIDATED INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 DECEMBER 1995

	1995		As Restated 1994		
	Notes	£,000	£'000	£,000	£'000
MEMBERS' SUBSCRIPTIONS			77,936		75,019
LESS:					
MEDICAL AND DENTAL ADVISORY SERVICES		10,860	·	10,113	
INDEMNITY AND LEGAL COSTS	2	42,755		36,763	
ADMINISTRATIVE COSTS		7,470	61,085	6,344	53,220
SURPLUS OF MEMBERS' SUBSCRIPTIONS OVER EXPENDITURE	3		16,851		21,799
INVESTMENT INCOME	4	9,659		6,968	
REALISED GAINS AND LOSSES FROM DISPOSAL OF INVESTMENTS		1,845		(1,236)	
OTHER INCOME		338	11,842	457	6,189
SURPLUS BEFORE TAXATION			28,693		27,988
TAXATION	5		3,729		2,291
SURPLUS AFTER TAXATION TRANSFERRED TO ACCUMULATED FUND	11		24,964		25,697

All amounts relate to continuing operations.

## STATEMENT OF TOTAL RECOGNISED GAINS AND LOSSES FOR THE YEAR ENDED 31 DECEMBER 1995

	1995	As Restated 1994
	£,000	£'000
SURPLUS AFTER TAXATION	24,964	25,697
UNREALISED SURPLUS/(DEFICIT) ON REVALUATION OF INVESTMENTS	14,096	(8,808)
TOTAL RECOGNISED GAINS AND LOSSES FOR THE YEAR	39,060	16,889

### Note of Historical Cost gains and Losses

	£'000	9000
REPORTED SURPLUS BEFORE TAXATION	28,693	27,988
REALISATION OF INVESTMENT GAINS OF PREVIOUS YEARS	3,090	4,310
DIFFERENCE BETWEEN AN HISTORICAL COST DEPRECIATION CHARGE AND THE ACTUAL DEPRECIATION CHARGE FOR THE YEAR CALCULATED ON THE REVALUED AMOUNT	. 35	35
HISTORICAL COST SURPLUS BEFORE TAXATION	31,818	32,333
HISTORICAL COST SURPLUS AFTER TAXATION	28,089	30,042

## CONSOLIDATED AND COMPANY BALANCE SHEETS AT 31 DECEMBER 1995

		19	995	1994	
	Notes	Group £'000	Company £'000	Group & Company £'000	
FIXED ASSETS					
Tangible assets Investments	6 8	9,420 225,770	9,420 207,001	9,704 188,677	
		235,190	216,421	198,381	
CURRENT ASSETS					
Debtors Deposits at banks	9	1,332 7,331	19,999 <i>7</i> ,324	1,137 4,260	
		8,663	27,323	5,397	
Creditors – amounts falling due within one year	10	3,954	3,941	3,021	
NET CURRENT ASSETS		4,709	23,382	2,376	
TOTAL ASSETS LESS CURRENT LIABIL	ITIES	239,899	239,803	200,757	
PROVISION FOR LIABILITIES AND CHARGES	10	612	612	530	
NET ASSETS		239,287	239,191	200,227	
RESERVES	11				
Property revaluation reserve Investment revaluation reserve Accumulated fund		2,507 27,566 209,214	2,507 27,566 209,118	2,507 16,560 181,160	
TOTAL RESERVES		239,287	239,191	200,227	

Approved by the Board of Management on 26 March 1996

I Kelsey Fry Chairman

MT Saunders
Chief Executive

### CONSOLIDATED CASH FLOW STATEMENT FOR THE YEAR ENDED 31 DECEMBER 1995

		1995		As Restated 1995 1994	
	Notes	£,000	£,000	£'000	£'000
NET CASH INFLOW FROM OPERATING ACTIVITIES	1		18,413		23,201
RETURNS ON INVESTMENTS					
Interest received		2,136		1,033	
Investmentincome		5,646		4,637	
CASH INFLOW FROM INVESTMENT	rs		7,782		5,670
NET CASH INFLOW FROM OPERAT ACTIVITIES AND RETURNS ON INV		rs	26,195		28,871
CORPORATION TAX PAID	•••		(1,363)		(5,929)
INVESTING ACTIVITIES					
Purchases of fixed assets		(888)		(885)	
Sales of fixed assets		94		21	
Purchases of investments		(106,390)		(95,791)	
Sales of investments		85,423		70,695	
NET CASH OUTFLOW FROM INVESTING ACTIVITIES			(21,761)		(25,960)
INCREASE /(DECREASE) IN CASH A CASH EQUIVALENTS	ND 3		3,071		(3,018)

## Notes to the Cash Flow STATEMENT FOR THE YEAR ENDED 31 DECEMBER 1995

			1995	As Restated 1994
			£'000	£'000
1.	RECONCILIATION OF SURPLUS BEFORE TAXATION TO NET CASH INF FROM OPERATING ACTIVITIES	LOW		
	Surplus before taxation Investment income Realised (gains)/losses from disposal of investm (Profit)/loss on disposal of fixed assets Depreciation Increase in debtors Increase in creditors	nents	28,693 (9,659) (1,845) (1) 1,078 (195) 342	27,988 (6,968) 1,236 16 1,029 (109)
	Net cash inflow from operating activities		18,413	23,201
2.	ANALYSIS OF CHANGES IN CASH AND CASH EQUIVALENTS DURING THE YE			
	Balance at 1 January 1995 Net cash inflow/(outflow)		4,260 3,071	7,278 (3,018)
	Balance at 31 December 1995		7,331	4,260
3.	ANALYSIS OF THE BALANCES OF CASE AND CASH EQUIVALENTS AS SHOWN THE BALANCE SHEET			
	THE DIETH COUNTY	Change in year £'000	1995 £'000	1994 £'000
	Deposits at banks	3,071	7,331	4,260

### NOTES TO THE FINANCIAL

### STATEMENTS FOR THE YEAR ENDED

### 31 DECEMBER 1995

### 1. ACCOUNTING POLICIES

### (a) Format of the financial statements

The Consolidated Income and Expenditure account differs from the formats as prescribed by the Companies Act 1985. The departure has been adopted in order to give a better understanding of the financial statements.

### (b) Basis of accounting

The financial statements have been prepared under the historic cost convention, as modified by the revaluation of investments and certain leasehold properties and in accordance with applicable accounting standards.

### (c) Basis of consolidation

The Consolidated Income and Expenditure account and balance sheet include the financial statements of the company and its subsidiary undertakings made up to 31 December. No income and expenditure account is presented for The Medical Defence Union Ltd as permitted by section 230 of the Companies Act 1985. In the company financial statements investments in subsidiary undertakings are carried at cost. In previous years consolidated financial statements were not prepared as the accounts of the subsidiaries were not considered material.

### (d) Subscriptions

Subscription Income comprises subscriptions due and received before 31 December without apportionment. Pursuant to Schedule 4 para 55(5) of the Companies Act 1985 no geographical analysis of subscriptions is shown.

### (c) Indemnity and legal costs

Expenditure on indemnity payments and legal charges covers the aggregate of all agreed indemnity settlement and legal services provided for members together with insurance premiums. These costs include plaintiffs' costs incurred under indemnity, and payments on account, legal costs, representation at service committee appeals, at hospital enquiries and at the General Medical and Dental Councils, and legal assistance to members.

### (f) Tangible fixed assets and depreciation

The cost/revalued amounts of tangible fixed assets are written off evenly over their estimated useful economic lives. Reviews are made periodically of the estimated remaining lives of individual assets, taking account of commercial and technological obsolescence as well as normal wear and tear.

### FREEHOLD PROPERTY:

The cost of freehold office property is written off over 50 years.

- SHORT LEASEHOLD PROPERTIES:
   Redevelopment costs on short leasehold properties are written off over the period of the leases.
- LONG LEASEHOLD PROPERTIES:
   The cost/revalued amounts of long leasehold properties are written off over 50 years.
- OFFICE EQUIPMENT:
   10–100 per cent per annum on cost.
- MOTOR VEHICLES:
   20 per cent per annum on cost.

### (g) Investments

Listed and unlisted investments held at 31 December are stated at the mid-market valuation on that date. Movements on revaluation are accounted for through the investment revaluation reserve.

In accordance with Financial Reporting Standard 3, on disposal, the proceeds are compared with the carrying value and the resulting profit or loss credited or charged to the income and expenditure account.

The 1994 comparative figures have been restated to reflect this treatment.

Investment income is accounted for on the basis of cash received including any attributable tax credit.

### (h) Foreign currencies

Assets and liabilities expressed in foreign currencies are translated into sterling at the rate of exchange ruling at the balance sheet date. Transactions denominated in foreign currency are recorded at the rates of exchange ruling at the date of transactions. The resulting exchange differences are dealt with in the determination of the surplus for the financial year.

### (i) Deferred taxation

No provision is made for potential tax liabilities on unrealised gains arising from the revaluation of investments and certain leasehold properties.

### (i) Pension costs

The pension costs are charged in the income and expenditure account so as to spread the regular cost of pensions over the working lives of employees who are scheme members. Variations from the regular cost are allocated over the average remaining service lives of employees.

### (k) Operating leases

Leasing charges in respect of operating leases are recognised in the income and expenditure account over the lives of the lease agreements as incurred.

	1995	1994
. INDEMNITY AND LEGAL COSTS	£,000	£'000
n. INDEMNITY AND LEGAL COSTS Indemnity payments	29,362	23,678
Legal costs	13,393	13,085
	42,755	36,763
SURPLUS OF MEMBERS' SUBSCRIPTIONS OVER EXPENDIT	TURE	
(a) Surplus of members' subscriptions over expenditure for the year before taxation has been arrived at after charging/(crediting) the fo	llowing:	
Depreciation (Note 6)	1,078	1,029
(Profit)/loss on disposal of fixed assets	(1)	16
Auditors' remuneration – as auditors	54	55
– for non-audit work	175	157
Operating lease charges	13	52
(b) Directors' remuneration:	•••	400
Fees Other emoluments (including pension contributions)	200 397	192 351
	597	543
Chairman's fees	34	29
Emoluments (excluding pension contributions)		
of the highest paid director	120	108
The emoluments (excluding pension contributions) of the other directo		ranges:
0 771 0 700	Number	Number
£ Nil - £ 5,000	1 8	1 9
£ 5,001 - £ 10,000 £10,001 - £ 15,000	o _	<i>7</i> 1
£10,001 — £ 13,000 £15,001 — £ 20,000	2	1
£20,001 - £ 25,000	3	3
£25,001 - £ 30,000	<del>-</del>	1
£30,001 - £ 35,000	1	<del>-</del>
£40,001 - £ 45,000	1	_
£65,001 - £ 70,000	1	_
£90,001 - £ 95,000	-	1
£95,001 - £100,000	1	1

	1995	1994
	£,000	£'000
(c) Staff costs charged in arriving at the surplus of members		
subscriptions over expenditure for the year before taxation are:		
Salaries	6,750	5,997
Social security costs	457	427
Other pension costs	1,016	1,056
	8,223	7,480
Staff costs include £497,000 relating to redundancy costs (1994: £4)	14,000).	····
	Number	Number
Average number of employees in the year	202	194
	£,000	£'000
INVESTMENTINCOME		
	1 5/5	947
Franked investment income	1,565 5.058	4,988
Unfranked investment income	5,958	7,200
	7,523	5,935
Loan and bank interest	2,136	1,033
	9,659	6,968
TAXATION		
Corporation tax for the year at 33 per cent		
(1994: 33 per cent) on income and capital gains		2.40
from investments	3,529	2,549
Tax credits on franked investment income	276	189
Adjustment in respect of previous years	(76)	(447)
	3,729	2,291

The potential liability on unrealised gains arising on the revaluation of investments is estimated to be £5,913,000 (1994: £3,880,000) and on the revaluation of certain leasehold properties is estimated to be £660,000 (1994: £670,000).

FIXED ASSETS – TANGIBLE Company and Group	Freehold Property	Leasehold Properties	Motor Vehicles	Office Equipment	Total
	£'000	£'000	£'000	£'000	£'000
Cost/valuation	1 707	9,341	671	5,117	16,836
At 1 January 1995 Additions	1,707	164	439	285	888
Disposals	_	(174)	(200)	(101)	(475)
At 31 December 1995	1,707	9,331	910	5,301	17,249
Cost	1,707	6,059	910	5,301	13,977
Valuation in 1987		3,272		<u> </u>	3,272
	1,707	9,331	910	5,301	17,249
Depreciation		,			
At I January 1995	484	2,356	235	4,057	7,132
Provided in year	34	381	154	509	1,078
Disposals	_	(174)	(108)	(99)	(381)
At 31 December 1995	518	2,563	281	4,467	7,829
Net book amount At 31 December 1995	1,189	6,768	629	834	9,420
At 31 December 1994	1,223	6,985	436	1,060	9,704
rtain leasehold properties were p sehold properties at valuation wo	rofessionally valu	ued in 1987, on an cluded as follows:	existing use basis	s. On an historic c	ost basis,
FF			199	95	1994
.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			£'00	no	3,000
				,,	
Cost				17	
Cost Depreciation			2,74		2,697 276
			2,74		2,697
Depreciation			2,74		2,697 276
Depreciation  Leasehold properties at net boo		:	2,74	37	2,697 276 2,421
Leasehold properties at net boo	run	:	2,74	37	2,697 276
Depreciation  Leasehold properties at net boo	run	:	2,74	37	2,697 276 2,421

				1995	1994
CAPITAL AND OPERATIN Capital expenditure contracted Capital expenditure authorised	for but not provided	for in these acco	ounts	£'000 384 1,135	£'000 23 1,590
				1,519	1,613
Commitments to pay during the	ne next year under no	n-cancellable op	erating		
leases in respect of motor vehic Expiring within 1 year	les.			-	20
FIXED ASSETS – INVESTM	ents	T*. 1	YT 11	C. J. J. J. J.	
Group		Listed Investments	Unlisted Investments	Cash held for Investment	Total
At 1 January 1995:		£'000	£'000	£'000	£'000
At valuation		177,049	772	10.956	177,82
At cost				10,856	10,85
		177,049	772	10,856	188,67
Additions at cost		63,089	_	43,486	106,57
Disposals		(83,246)	(332)		(83,578
Revaluation movement (Note	11)	14,151	(55)		14,09
At 31 December 1995		171,043	385	54,342	225,77
Company	Shares in subsidiary undertakings	Listed Investments	Unlisted Investments	Cash held for Investment	Tota
At 1 January 1995:	£'000	£'000	5,000	£'000	£'00
At valuation	_	177,049	772	-	177,82
At cost	<u> </u>		_	10,856	10,85
	-	177,049	772	10,856	188,67
Additions at cost	5,000	63,089	_	19,717	87,80
Disposals	_	(83,246)	(332)	_	(83,578
Revaluation movement (Note	11) –	14,151	(55)		14,09
At 31 December 1995	5,000	171,043	385	30,573	207,00

Listed and unlisted investments are stated at valuation. Cash held for investment is stated at cost. The listed investments are all listed on recognised stock exchanges. On an historic cost basis, investments would have been included as follows for both company and group:

	1995	1994
	£'000	9000
Listed investments	143,603	160,909
Unlisted investments	215	352
	143,818	161,261

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 1995

			1995		1994
DEBTORS	No.	Group £'000	Compan £'000	у С	ompany & Grou £'000
Subscriptions in transit		668	668		332
Other debtors		196	196		358
Prepayments and accrued in		468	291		447
Amounts owed by subsidia	ry undertakings		18,844	•••••	<u> </u>
		1,332	19,999		1,137
0. CREDITORS - Falling due	within one year:				
Administrative creditors		1,793	1,780		1,410
Taxation and social security	,	2,161	2,161		1,611
		3,954	3,941		3,021
PROVISION FOR LIABI Provision for pensions	LITIES AND CHARG.	ES 612	612		530
1. RESERVES	_	_			
Group	Property Revaluation Reserve		nvestment uation Reserve	Accumulated Fund	Total
	£'000		£,000	£'000	£'000
At 1 January 1995  Movement on revaluation of	2,507 ·f		16,560	181,160	200,22
investments (Note 8)	_		14,096	_	14,09
Transfer of realised gains	-		(3,090)	3,090	
Excess of income over expenditure for the year	_			24,964	24.96
expenditure for the year				24,704	24,96
At 31 December 1995	2,507		27,566	209,214	239,287
Company	Property Revaluation Reserve		nvestment luation Reserve	Accumulated Fund	Total
	£,000		£,000	£'000	£'000
At 1 January 1995  Movement on revaluation o	2,507 f		16,560	181,160	200,22
investments (Note 8)	<u>-</u>		14,096	_	14,09
Transfer of realised gains			(3,090)	3,090	- · · · · · ·
Excess of income over					
expenditure for the year	_		<del>-</del>	24,868	24,86
At 31 December 1995	2,507		27,566	209,118	239,19

### Notes to the financial

### STATEMENTS FOR THE YEAR ENDED

### 31 DECEMBER 1995

### 12. Pension Costs

The MDU provides a defined benefit pension scheme for its employees in the UK, the assets of which are held under trust separately from those of The MDU. Pension costs are assessed on the advice of an independent qualified actuary using the projected unit method. The assumptions which have the most significant effect on the pension cost are that the rate of return on investments will average 9 per cent per annum, that salary increases will average 7 per cent per annum, that present and future pensions will increase at 5 per cent per annum, and that future dividend growth will average 4.5 per cent per annum.

per annum. The funding of the UK scheme is based on regular triennial actuarial valuations. The most recent actuarial valuation was as at 1 April 1994 when the market value of the scheme's assets was £17.8m. This showed that the actuarial value of the assets represented 105 per cent of the value of the benefits which had accrued to members, after allowing for future increases in salaries. The UK pension cost for 1995 was £924,000 (1994 – £979,000) after allowing for spreading the surplus revealed by the April 1994 valuation over the average remaining service life of scheme members, estimated as 10 years.

In Australia, where a defined contribution scheme is operated, contributions during the year were £92,000 (1994: £77,000).

### 13. ACCUMULATED FUND—INDEMNITY CASES -GROUP AND COMPANY

The liability for outstanding reported indemnity cases as at 31 December 1995 is estimated on the advice of the consulting actuaries to be £221m (1994 – £199m). The actuaries have taken account of the fact that cases are settled over a number of years and the estimated liability has been discounted to allow for future investment returns.

### 14. Investment in Subsidiary Undertakings

On 21 August 1995 the company established MDU Australia Insurance Co Pty Limited, a company incorporated in Australia. The MDU holds the entire issued share capital of the company. The company has not traded during the year.

On 1 September 1995 the company established MDU Insurance Limited, an insurance company incorporated in Guernsey. The MDU holds the entire issued share capital of the company.

The following subsidiary undertakings, all of which are registered in England and none of which has traded in the year, are wholly owned by The Medical Defence Union Limited: The Australasian Medical Defence Union Limited; Dental Defence Union Limited by Guarantee; Healthcare Risk Management Limited; Hospital and Community Services Limited; General Practitioner Defence Union Limited;

Medical Defence Healthcare Risk Management Limited; MDU Risk Management Limited; Medical Defence Risk Management Limited; MDU Healthcare Risk Management Limited; and MDU MediRisk Limited.

The company holds all the voting rights in respect of the above subsidiary undertakings.

### 15. Members' Liability

The Medical Defence Union Ltd is a company limited by guarantee not exceeding £1 per member.

### AUDITORS' REPORT TO THE MEMBERS

We have audited the financial statements on pages 6 to 17 which have been prepared under the accounting policies set out on page 11.

### Respective Responsibilities of Directors and Auditors

As described on page 5 the directors are responsible for the preparation of financial statements. It is our responsibility to form an independent opinion based on our audit, on those statements and to report our opinion to you.

### Basis of Opinion

We conducted our audit in accordance with Auditing Standards. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

### OPINION

In our opinion the financial statements give a true and fair view of the state of affairs of the company and the group at 31 December 1995 and the group surplus for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

CHARTERED ACCOUNTANTS, REGISTERED AUDITORS

London-26 March 1996

### Notice is hereby given that the

### Annual General Meeting\* of The Medical Defence Union Limited

(A COMPANY LIMITED BY GUARANTEE)

### WILL BE HELD AT

ROYAL COLLEGE OF PHYSICIANS
11 ST ANDREWS PLACE REGENTS PARK LONDON NW1 4LE
ON TUESDAY 18 JUNE 1996 AT 3.15PM
FOR THE FOLLOWING PURPOSES:

	Resolution No.	Resolution No.
To receive reports of the Board of	140.	
<u>-</u>		J Adgey MD MB BCh BAO FRCP
Management and the auditors and the		A R Aitkenhead BSC MD FRCA
financial statements for the year ended	4	M Anderson FRÇOG
31 December 1995.	1	P C Ball BDs BSc DDS DGDP(UK)
		J E Banatvala MA MD MRCP FRCPath DCH DPH
To elect C M Tomkins, who is due to		PRF Bell MD FRCS FRCSEd
retire under Article 56, to the Board		Hedley E Berry MB BS FRCS
of Management.	2	E M Cooke OBE BSC MD FRCPath FRCP
		C C Evans MD FRCP
To elect members of the Board of		A Fitzgerald O'Connor MB ChB FRCS
Management appointed under Article 56,		J C Frankland BSc MB ChB FRCGP DObstRCOG
recommended under Article 53(b)(i)		I Kelsey Fry DM FRCP FRCR
or nominated under Article 53(b)(ii)		J S Garfield MChir FRCP FRCS
after the date of the notice for the		R L Hargrove MB BS FRCA
1995 Annual General Meeting.	3	CR Hemming RGN DNCert PWT PN
		R W Hiles MB ChB FRCS FRCSEd
To re-elect the following members of		Sir David Hull MB ChB FRCP
the Board of Management, who are		WSL La Frenais MB ChB DObstRCOG
retiring by rotation under Article 51:		D E Markham MB ChB FRCS
3 ,		CD Marsden MB BS FRCP MRCPsych FRS DSc
I Kelsey Fry (who attained the age of		H G Morgan MD FRCP FRCPsych DPM
70 years on 25 October 1993; special		P J Mulligan MB ChB FRCS FRCSGlas
notice has been given in compliance		C O'Herlihy MD FRCPI FRCOG FRACOG
with Article 62(d))	4	G G Pollock MB BS MRCP FRCGP FRCA DOBSTRCOG
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		D E Poswillo CBE DDS DSC MDhc FDSRCS FRACDS
D E Markham	5	HonFFDRCSI FIBiol FRCPath
D L Markham	J	R K Prasad MB MS FRCSGlas MRCGP
M T Saunders	6	R C G Russell Ms FRCS
WI I Sautiders	· ·	
I C S ish	7	PJ Holmes Sellors LVO MA BM Bch FRCS
J C Smith	′	J C Smith OBE MS FRCS
c: n l lc :d	0	G Strube MB BS MRCS LRCP DCH
Sir Roland Smith	8	E M Symonds MD FRCOG
m : '   p   1 (34		R H Vickers MA BM Bch FRCS
To invite the Board of Management to		R M Watson MDS FDSRCS
appoint as members of the Council of		IE West MB ChB FRCPath DMJ
The MDU for 1996-1997 the following:	9	PR Williams MA MB BChir Camb MRCGP

<sup>\*</sup> This meeting is being held at the Royal College of Physicians, by kind permission of the Treasurer

Resolution

No.

To re-appoint Messrs Pannell Kerr Forster as auditors and to authorise the Board of Management to determine the remuneration of the auditors.

10

To consider and, if thought fit, pass the following resolution, which will be proposed as a special resolution, relating to the company's Memorandum and Articles of Association.

11

That the Memorandum and Articles of Association of The MDU be amended as follows:

### Memorandum

Clause 3(i) line 3: delete 'others involved in or with' and insert 'other persons (including bodies corporate) involved or engaged in or with'.

Line 5: insert after the word 'sciences' the words: '(including bodies corporate)'.

Clause 3(iii) line 4: after the word 'representatives' insert the words '(whether in their representative or their personal capacity) or the beneficiaries (and those with an interest in or deriving from the estates of the beneficiaries)' and after the words 'former members' insert 'or the trustees in bankruptcy of a member, applicant for election to membership, deceased member or former member'.

Clause 3(iv) line 4: after the word 'representatives' insert the words '(whether in their representative or their personal capacity) or the beneficiaries (and those with an interest in or deriving from the estates of the beneficiaries) of any deceased member or former member or the trustees in bankruptcy of a member, applicant for election to membership, deceased member or former member'.

Line 13: after the word 'penalties' insert 'and to meet or compromise (whether or not by way of indemnity) or take part in meeting or compromising any such actions proceedings claims and demands'.

Clause 3(v) line 4: after the word 'determined' insert the words 'or which the Board of Management may think necessary or convenient for the protection of the interests of any applicant for election to membership, member or former member or the personal representatives or beneficiaries (and those with an interest in or deriving from the estates of the beneficiaries) of any deceased member or the trustees in bankruptcy of any member, applicant for election to membership, deceased member or former member'.

Clause 3(vi) line 2: after the word 'measures' insert the words 'and the purchasing of insurance'.

Clause 3(xiii) line 3: after the word 'of' insert the words 'subscription for shares or other securities'.

Line 8: after the word 'sciences' insert the words 'or which the Board of Management of The MDU may think necessary or convenient for the purpose of its objects'.

### Articles of Association

Clause 2: insert "Corporate Member' means a member which is a body corporate".

Clause 2(b) line 2: after the word 'and' insert the words 'neuter and'.

After 2(b) insert a new paragraph '2(c) references to persons include individuals and bodies corporate'.

Clause 4 line 2: after the word 'persons' insert the words '(including bodies corporate)'.

Line 10: after the word 'rate' insert the word 'frequency'.

Clause 9 line 9: delete the word 'later' and insert the word 'other'.

Clause 13 line 2: delete '14' and insert '21'.

Line 3: after the word 'Executive' insert the words 'or such lesser notice as the Board of Management may agree'.

Clause 17 line 1: after the word 'rates' insert the word 'frequencies'.

Line 3: after the word 'members' insert the words 'whether for a year or any other period'.

Clause 24 line 3: after the word 'proxy' insert the words 'each being a member or a proxy for a member or a duly authorised representative of a corporate member'.

Clause 34 line 1: after the word 'member' insert the words 'who (being an individual) is'.

Line 1: after the word 'person' insert the words 'or (being a body corporate) is present by a duly authorised representative not being himself a member entitled to vote'.

Line 2: after the word 'vote' insert the word 'and' and delete the words 'present in person or by proxy'.

Line 3: after the word 'vote' add a new sentence 'On a poll votes may be given either personally or by proxy.'. Clause 41 line 1: after the words 'proxy' insert the words 'or by the duly authorised representative of a corporate member'.

Clause 47 line 4: after the word 'give' insert the words 'to any member, any applicant for election to membership, any former member, the personal representatives (whether in their representative or their personal capacity) or the beneficiaries (and those with

an interest in or deriving from the estates of the beneficiaries) of any deceased member (who was at the date of his death a member or who was not at the date of his death a member but had formerly been a member and had ceased to be such) or the trustees in bankruptcy of any member, applicant for election to membership, deceased member or former member (who was at the date of his bankruptcy a member or who was not at the date of his bankruptcy a member but had formerly been a member and had ceased to be such)'.

Line 9: after the word 'of' insert the words 'such person' and delete the words 'any member, any applicant for election to membership, any former member, or any deceased member (who was at the date of his death a member or who was not at the date of his death a member but had formerly been a member and had ceased to be such)'.

Clause 48(1) line 9: after the word 'representatives' insert the words '(whether in their representative or their personal capacity) or the beneficiaries (and those with an interest in or deriving from the estates of the beneficiaries)'. After the words 'of any deceased member', insert the words 'or the trustees in bankruptcy of any member, applicant for election to membership, deceased member or former member'.

Line 19: after the word 'penalties' insert 'and to grant funds to meet or compromise (whether or not by way of indemnity) or take part in meeting or compromising any such action proceeding claims or demands'.

Clause 48(2) line 2: after the word 'indemnity' insert 'or grant'.

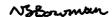
Line 6: after the word 'representatives' insert the words 'or his trustees in bankruptcy as the case may be'.

Line 7: after the word 'representatives' insert the words 'or beneficiaries' and after the word 'concerned' insert the words 'or the trustees in bankruptcy of the member, applicant or former member concerned'.

Clause 85 line 1: after the word 'either' insert the words 'being an individual'.

Line 1: after the word 'person' insert the words 'or, being a body corporate, by its authorised representative'.

By Order of the Board of Management



### NJBOWMAN

COMPANY SECRETARY

26 March 1996

REGISTERED OFFICE:
3 Devonshire Place London W1N 2EA

### NOTES:

- (1) Every member is entitled to attend and vote or may appoint a proxy who must be a member of The MDU. The proxy form is enclosed with this *Annual Report*. To be effective it must be deposited at the registered office not later than 3.15pm on 16 June 1996.
- (2) Dr C M Tomkins MB ChB(Hons) FRCS was appointed to the Board as Professional Services Director on 20 June 1995 and offers herself for election in accordance with Article 56. Dr Tomkins joined The MDU as a medicolegal adviser in 1985 and was appointed Head of Claims Handling in 1993. She spent her clinical years training in ophthalmology.
- (3) Dr I Kelsey Fry DM FRCP FRCR, formerly a Consultant Radiologist in London, has been a member of the Council of The MDU since 1980 and Chairman of the Board since July 1993.
- (4) Mr D E Markham MB ChB FRCS, a Consultant Orthopaedic Surgeon, Manchester, has served on Council since 1980 and became a founder member of the Board in 1991. Mr Markham has chaired the Cases Committee since July 1992.
- (5) Dr MT Saunders MB BS MRCS LRCP DObstRCOG, formerly a General Practitioner, was appointed to The MDU staff in 1986. He became General Manager, Professional Services and a member of the Board in 1991, and was appointed Chief Executive in June 1995.
- (6) Mr J C Smith OBE MS FRCS, a Consultant Urologist, Oxford, has served on Council since 1969. He was appointed Treasurer in 1988 and joined the Board as a founder member in July 1991.
- (7) Professor Sir Roland Smith BA MSc PhD is both Chairman and director of a number of national and international companies including Hepworth plc and Manchester United plc. He is Chancellor of the University of Manchester Institute of Science and Technology. He was a member of the Court of Governors of the Bank of England from 1990 until his retirement in February 1996. Sir Roland joined the Board of The MDU in 1992.
- (8) References to line numbers in the special resolution are taken from the printed form of the Memorandum and Articles of Association of The MDU prepared following the 1994 AGM. Copies may be obtained from The MDU upon application to the Company Secretary. A version of the Memorandum and Articles of Association showing the changes proposed is available by arrangement with the Company Secretary and a copy will be available for inspection at the meeting.
- (9) The proposed changes to the *Memorandum and Articles* of *Association* are mainly for the following purposes:
- (i) To enable The MDU to admit bodies corporate to membership.
- (ii) To ensure that The MDU is able to provide benefits of membership to beneficiaries of deceased members and trustees in bankruptcy of bankrupt members.
- (iii) To ensure that The MDU has the flexibility needed to keep pace with changes in the way it carries on its business.

### LONDON

Medical Advisory Freephone: 0800 716646 Dental Advisory Freephone: 0800 374626

### Chief Executive

Michael Saunders MB BS MRCS LRCP DObstRCOG

### Directors

FINANCE.

Maurice Gallivan BA FCMA MBA

PROFESSIONAL SERVICES
Christine Tomkins MB ChB(Hons) FRCS

MARKETING & SALES

Andrew Nebel

Company Secretary
Nicholas Bowman BSc(Econ) ACIS

Professional Services .... CLAIMS HANDLING

Julia Neild MB BS(Hons) MRCP

Catherine James MB ChB FRCOG

Janine Collins MB BS
Jill Harding
Pamela Hutchinson LLB ACII
David Lamping
A J B Missen MD FRCS
Glynis Parker MB ChB FFARCS DRCOG
Helen Pringle MD(Rome) MRCS LRCP FRCA DCH

MEDICAL ADVISORY
Peter Schutte MB ChB MRCGP DMJ DA DRCOG

Maurice Britz MB BS MRCS LRCP DA
David Beresford MB BS DObstRCOG
David Morgan MB ChB DRCOG MRCGP
Nicholas Norwell MB BS MRCGP DA DCH
Celina Pereira MA MB BS DCH
Claire Wilson BSc RGN RHV FAETC

DENTAL DIVISION
Michael Collins BDS DGDP(UK) MBA

Rupert Hoppenbrouwers BDS LDSRCS

Peter Carrotte BDS LDS MEd Bryan Harvey BDS(Lond) DGDP

LEGAL
Charles Dewhurst LLB

Christine Freedman RGN BA

John Kingston MSc Dallas Ross LLB Victoria Wilson LLB

NURSING
Susan Parker RGN RM RHV FWT DipN(Lond)

COMMERCIAL OPERATIONS Michael Gifford DipM MCIM

CORPORATE COMMUNICATIONS
Mary-Lou Nesbitt

MANAGEMENT INFORMATION & STATISTICS Gerard Cooper BSc(Econ)

### MANCHESTER

Membership Freephone: 0800 716376

**Professional Services** 

MEDICAL ADVISORY
Patrick Dando MB BS MRCGP DA
DObstRCOG

Patrick Hoyte MA MRCS LRCP MRCGP DCH DObstRCOG

Angela Cullen RGN RM Dip Prac Man
(AMSPAR) MANS
Angela Farquhar MB ChB DRCOG MRCGP
John Gilberthorpe MAMB BChir MRCGP
DCH DObstRCOG
Susan Gough MB ChB DRCOG
MRCPsych MSc
Timothy Hodgkinson MB ChB MRCGP
Delyth Sheppard BSc MB BS

CLAIMS HANDLING & LEGAL Allan Hesketh Susan O'Driscoll MB ChB(Hons) MRCP Michael Ryan LLB

Gillian Strawford MB BS DA DRCÓG

NURSING
Gillian Birt RGN ObCert FPCert RCGPAsthDip
FAETC PN

RISK MANAGEMENT Stephen Green BSc(Hons) MB BS MRCS LRCP MRCP MRCGP

Helen Goodwin BA(Nursing) RGN ONC. Joan Moss SRN

SENIOR MANAGERS
Jon Hall BAACA - Finance

Robin Saunders FCMA - Planning & Audit

Stephen Ramsden BSc MSc - Information Systems

Carole Mulligan - Customer Services

Christine Hambleton - Sales

Paul Brennan - Marketing

### **AUSTRALIA**

Toll free: 1800 222 135

Chief Executive Officer - Sydney Peter M Forbes FCA

Professional Services
Hugh Aders MB BS FRACE

Troy Browning MBBS
Jacqueline Dempsey LLBRN
Michelle Griffith BEc
Barbara Stenning DipLaw (BSAB) RN
Craig Lilienthal MBBS DObstRCOG
FRACGP (Medico-legal Consultant)

SENIOR MANAGERS
Andrew Duff ACA - Finance

Maghdie Styer - Information Systems

Luke Thomson - Customer Services,

### Professional Advisers

UNITED KINGDOM
Solicitors
Hempsons

Davies Arnold Cooper

Nicholson Graham & Jones

Slaughter and May

Auditors

Pannell Kerr Forster

**Actuaries** 

Bacon & Woodrow

Investment Managers PDFM Limited

**Principal Bankers** 

National Westminster Bank PLC

Barclays Bank PLC

AUSTRALIA

Solicitors

Tress Cocks & Maddox

Bankers

Westpac Banking Corporation

St George Partnership Banking Limited

Auditors

Pannell Kerr Forster

Actuaries

Trowbridge Consulting,

Corporate KPMG

The Medical Defence Union Limited by Guarantee Registered in England 21708

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or 1800 222 135
Fax 02-247 6790