REPORT AND ACCOUNTS

31 DECEMBER 1999

REGISTERED NUMBER: 0133531

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HLB Kidsons Chartered Accountants Spectrum House 20-26 Cursitor Street London EC4A 1HY

31 December 1999

Principal Officers:

G.A. Sweeney

President

S. Sheldon

Immediate Past President

J.R. Luxford R. Aiken Vice President Vice President

M.C. Godfrey

Honorary Treasurer

R.D. Syers

General Secretary

REPORT OF THE BOARD OF MANAGEMENT

To be submitted to the members at the Annual General Meeting to be held at the DeVere Grand, Brighton on Saturday 3 June 2000.

The Board submit their report and accounts for the year ended 31 December 1999.

Principal activities

The principal activity continues to be the provision of an Association for the removal and storage industry.

A new subsidiary, Quality Service Standards Limited, has been established during the year in order to provide quality assessment services to assist members to become accredited under the European Union BSEN 12522.

Results

The profit for the year after taxation of the company amounted to £18,201 (1998: profit £165,525). The results after taxation of the company's subsidiaries British Association of Removers (Services) Limited, British Association of Removers (Training Services) Limited and Quality Services Standards Limited were a profit of £3,469 (1998: profit £9,610), a profit of £2,401 (1998: profit £19,146) and a profit of £4,193 respectively. The consolidated profit for the year after taxation is therefore £28,264 (1998: £190,281).

Board of Management

The members who have served during the year were as follows:-

Officers

P. Pertoldi

S.A. Sheldon

M.C. Godfrey

G.A. Sweeney

J.R. Luxford

R. Aiken (appointed 22 May 1999)

Nominated by the Overseas Group

Nominated by the European Group

J Payne (appointed 22nd May 1999)

A. Shotbolt (appointed 22nd May 1999)

M.I. Shanks (resigned 22nd May 1999)

Nominated by the Commercial Moving Group

Nominated by The Movers Institute

A. Neave (appointed 22nd May 1999)

R. Bartup

D. Bunting (resigned 22nd May 1999)

31 December 1999

REPORT OF THE BOARD OF MANAGEMENT

(continued)

Board of Management (continued)

Nominated by the Board

D. Payne - Chairman Membership Committee (resigned 22nd May 1999)

E.J. Bourne - Chairman Publicity & Publications Committee
A.L. Richman F.W.R.I. - Chairman of the External Affairs Committee

B.L. Charles - Chairman British Association of Removers (Training Services) Limited

P. R. Barrett - Chairman British Association of Removers (Services) Limited

Statement of directors' responsibilities

The directors are required under company law to prepare accounts for each financial year which give a true and fair view of the state of affairs of the company and of the group, and of the profit or loss of the group for that period.

In preparing these accounts the directors are required to:

- select suitable accounting policies and apply them consistently;
- make reasonable and prudent judgements and estimates;
- state whether applicable accounting standards have been followed, and give details of any departures;
- prepare the accounts on a going concern basis unless in our view the company will be unable to continue in business.

The directors confirm that the accounts comply with the above requirements.

The directors are also responsible for:

- keeping proper accounting records;
- safeguarding the group's assets;
- taking reasonable steps for the prevention and detection of fraud.

Auditors

HLB Kidsons have agreed to offer themselves for reappointment as auditors of the company.

By order of the Board of Management

bert D. Syers
Secretary

3 Churchill Court 58 Station Road North Harrow Middlesex HA2 7SA

3MAY 2000

AUDITORS' REPORT

Auditors' report to the members of The British Association of Removers Limited

We have audited the accounts on pages 4 to 14 which have been prepared under the accounting policies set out on page 8.

Respective responsibilities of directors and auditors

As described on page 2 the company's directors are responsible for the preparation of financial statements. It is our responsibility to form an independent opinion, based on our audit, on those statements and to report our opinion to you.

Basis of opinion

We conducted our audit in accordance with Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

Opinion

In our opinion the accounts give a true and fair view of the state of affairs of the company and of the group at 31 December 1999 and of the profit of the group for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

HLB Kidsons

Registered Auditors

Chartered Accountants

Spectrum House 20-26 Cursitor Street London EC4A 1HY

3 Man 2000

AND SUBSIDIARY COMPANIES

CONSOLIDATED PROFIT AND LOSS ACCOUNT

for the year ended 31 December 1999

<i>;</i>	Note	1999	1998
		£	£
Turnover	2	4,808,026	4,317,976
Cost of sales		(3,719,462)	(3,346,758)
Gross profit		1,088,564	971,218
Other income		_	148,533
Distribution costs		(79,915)	(78,728)
Administration expenses		<u>(1,002,169</u>)	<u>(874,419</u>)
Operating profit	3	6,480	166,604
Interest receivable	5	30,805	36,543
Interest payable	6	(37)	(8)
Profit on ordinary activities before taxation		37,248	203,139
Taxation	7	(8,984)	(12,858)
Profit on ordinary activities after taxation		28,264	190,281
Reserves brought forward		991,097	800,816
Reserves carried forward		1,019,361	<u>991,097</u>
The retained reserves are dealt with as follows-			
Accumulated Fund of the company		821,533	803,332
Undistributed post acquisition profits retained by subsidiary and			
associated undertakings		<u>197,828</u>	<u> 187,765</u>
		<u>1,019,361</u>	<u>991,097</u>

A separate statement of recognised gains and losses has not been prepared as the group has no recognised gains and losses other than profit for the year.

All activities are classed as continuing. There were no acquisitions during the year.

AND SUBSIDIARY COMPANIES

CONSOLIDATED BALANCE SHEET

at 31 December 1999

	Note	19	999	199	
		£	£	£	£
Fixed assets					
Tangible assets	8		455,110		469,115
Investments	9		6,127		6,127
			461.007		475 242
Current assets			461,237		475,242
Current assets					
Stocks	11	47,358		47,646	
Debtors	12	875,834		770,693	
Cash at bank and in hand		<u>733,731</u>		<u>688,670</u>	
		1,656,923		1,507,009	
Creditors: amounts falling due within					
one year	13	(1,067,652)		(960,007)	
Net current assets			589,271		<u>547,002</u>
Total assets less current liabilities			1,050,508		1,022,244
Capital and reserves					
-					
Revaluation reserve arising on					
acquisition of subsidiary undertaking	10		21.147		21 147
			31,147		31,147
Accumulated fund of the company Undistributed post acquisition profits			821,533		803,332
retained by subsidiary and associated undertakings			197,828		187,7 <u>6</u> 5
undertakinge					
			1,050,508		<u>1,022,244</u>

The accounts on pages 4 to 14 were approved by the Board of Management on $\frac{3}{2000}$.

G. A. Sweeney -

BALANCE SHEET

at 31 December 1999

	Note	19	999	199	98
		£	£	£	£
Fixed assets					
Tangible assets	8		442,649		452,792
Investments	9		3,791		3,791
			446,440		456,583
Investment in subsidiary undertakings	10		<u>31,151</u>		31,149
			477,591		487,732
Current assets				•	
Debtors	12	147,929		149,320	
Cash at bank and in hand		423,899		485,477	
		571,828		634,797	
Creditors: amounts falling due within one year	13	(196,739)		(288,050)	
Net current assets			375,089		<u>346,747</u>
Total assets less current liabilities			<u>852,680</u>		<u>834,479</u>
Capital and reserves					
Accumulated fund					
- Revaluation reserve	10		31,147		31,147
- The company			821,533		803,332
			<u>852,680</u>		<u>834,479</u>

The accounts on pages 4 to 14 were approved by the Board of Management on 3 NA 2000.

G. A. Sweeney -

AND SUBSIDIARY COMPANIES

CONSOLIDATED CASH FLOW STATEMENT

for the year ended 31 December 1999

	Note	19	99	1998	3
		£	£	£	£
Net cash inflow from operating activities	17a		47,635		221,415
Returns on investment and servicing of finance					
Interest received		30,805		36,543	
Interest paid	-	(37)	30,768	(<u>8</u>)	36,535
Taxation			,		
Corporation tax paid			(12,384)		(15,744)
Capital expenditure					
Payments to acquire tangible fixed		(20,002)		(27.174)	
assets Receipt from disposal of fixed assets		(20,992) 34		(37,174)	
Receipt from maturity of investments				176,097	
Net cash inflow/(outflow) from					
investing activities			_(20,958)		138,923
Increase in cash	17b		<u>45,061</u>		<u>381,129</u>

Explanatory notes to the consolidated cash flow statement are given in note 17 to the accounts.

NOTES ON ACCOUNTS

31 December 1999

Accounting policies

Basis of accounting

The accounts have been prepared in accordance with applicable accounting standards and under the historical cost accounting rules.

Turnover

1

Turnover represents subscriptions receivable during the year, the invoiced value excluding value added tax of goods sold and income derived from other activities.

Stocks

Stocks of goods for resale, are valued at the lower of cost and net realisable value.

Depreciation

Depreciation of fixed assets is charged to write off their cost over the expected useful lives which are as follows:

Freehold property 50 years
Furniture, fixtures and fittings 6 - 7 years
Office and computer equipment 3 years

Government grants

Government grants receivable are recognised in the profit and loss account so as to match them with the expenditure to which they relate.

Deferred taxation

Deferred taxation is provided on the liability method in respect of all timing differences to the extent that the Board of Management consider that tax liabilities are likely to crystallise in the foreseeable future.

Subsidiary undertakings

The consolidated accounts include the results of the Association and of its subsidiary undertakings, British Association of Removers (Services) Limited, British Association of Removers (Training Services) Limited and Quality Service Standards Limited, which provide bulk buying services for members of the Association, training services, and quality assessment services respectively.

Associated undertaking

The group's associated undertaking, Fedepack (see note 9d), is required by its articles to distribute all of its profit or loss for each year. The group's share of this profit or loss is not material and is accounted for in the profit and loss account of the relevant subsidiary undertaking.

Consolidation

The company has taken advantage of Section 230 of the Companies Act 1985 and has not published its separate profit and loss account. Profits dealt with in the accounts of the company were £18,201 (1998: £161,525).

Leases

Rentals paid under operating leases are charged to expenditure as incurred.

Pension scheme

Contributions are paid under a company pension plan and to individual personal pension plans of the employees under a defined benefits basis. The assets of the plans are held independently of the assets of the group

NOTES ON ACCOUNTS

31 December 1999

(continued)

2 Turnover and segmental analysis

Turnover represents the amount derived from the provision of goods and services which fall within the group's ordinary activities, stated net of value added tax.

The analysis of turnover and gross profit is as follows:

		Turnover £	Cost of Sales £	Gross profit 1999 £	Turnover 1998 £	Gross profit 1998 £
	Subscriptions	465,434	-	465,434	446,401	446,401
	Bulk buying sales	3,729,656	3,303,898	425,758	3,236,521	353,776
	Training courses	83,768	40,682	43,086	137,867	69,329
	Journal	220,288	170,825	49,463	214,377	61,215
	Stationery and publications	20,942	20,093	849	22,374	8,551
	Conferences	177,817	152,253	25,564	143,310	9,469
	Institute training	7,437	4,165	3,272	5,670	279
	DTI sector challenge DTI sector challenge video	/X 3h/	27,546	1,021	(54,570 (23,379	(32,791) 23,379
	Commission and other activities	49,617	-	49,617	31,824	30,527
	Accreditation scheme	-	-	-	1,683	1,083
	Quality assessment services	<u>24,500</u>		24,500		
		4,808,026	3,719,462	1,088,564	<u>4,317,976</u>	971,218
3	Operating profit				1999	1998
	Operating profit is stated after charg	ging or crediting:			£	£
	Income from maturity of endowmer	nt policy			-	(148,533)
	Government grants	•			(29,811)	(54,570)
	Depreciation				34,997	30,564
	Equipment and vehicle hire				15,706	12,879
	Audit fees - Audit				8,500	7,675
	- Other services			_	<u>3,165</u>	3,440
4	Staff				1999	1998
					£	£
	Staff costs:					
	 Wages and salaries 				254,083	239,056
	- Social security costs				24,558	22,932
	- Pension costs			_	11,094	10,023
					289,735	272,011
	No emoluments have been paid dur Honoraria totalling £10,227 (1998	•			Association to	cover travel

Honoraria totalling £10,227 (1998: £10,088) have been paid to officers of the Association to cover travel costs.

Staff numbers:	Number	Number
The average number of persons employed by the group during the Year including executive directors was as follows:		
- Administrative staff	12	11

NOTES ON ACCOUNTS

31 December 1999 (continued)

5	Interest receivable	1999 £	1998 £
ē	Bank interest receivable	<u>30,805</u>	<u>36,543</u>
6	Interest payable		
	Bank interest payable	<u>37</u>	8
7	Taxation		
	United Kingdom corporation tax on profit on ordinary activities at 20%		
	(1998 - 21%)	10,800	14,200
	Overprovision in previous years	(1,816)	<u>(1,342</u>)
		8,984	12,858

No tax was payable in the previous year on the maturity of the endowment policy encashed in 1998.

8

Tangible assets	Freehold Property	Fixtures, fittings and equipment	Total £
The Group	£	£	*
Cost			
1 January 1999	517,895	111,410	629,305
Additions	-	20,992	20,992
Disposals	=	(1,313)	<u>(1,313</u>)
31 December 1999	517,895	_131,089	<u>648,984</u>
Accumulated depreciation			
1 January 1999	103,579	56,611	160,190
Charge for the year	10,358	24,639	34,997
Disposals		(1,313)	(1,313)
31 December 1999	113,937	<u>79,937</u>	193,874
Net book value			
31 December 1999	<u>403,958</u>	51,152	<u>455,110</u>
31 December 1998	414,316	54,799	469,115

The group has commitments to purchase fixed assets of £15,000 at 31 December 1999.

NOTES ON ACCOUNTS

31 December 1999

(continued)

8	Tangib	ele assets (continued)	Freehold Property	Fixtures, fittings and equipment	Total
£	The Co	ompany	£	£	£
	Cost 1 Janua Additio	ary 1999 ons	517,895	82,361 16,451	600,256 16,451
	31 Dec	ember 1999	517,895	98,812	616,707
	1 Janua Charge	aulated depreciation ary 1999 for the year ember 1999	103,579 	43,885 16,236 60,121	147,464 26,594 174,058
	31 Dec	ok value ember 1999 ember 1998	<u>403,958</u> <u>414,316</u>	38,691 38,476	442,649 452,792
9	Investments			1999 £	1998 £
	(a) Property reserve fund				
		Twenty five (1998: Twenty five) years' pre year with-profits endowment policy of £25,	•	25 -	27,564
		Less maturity during year			(27,564)
		The policy matured on 10 April 1998.		-	-
	(b)	Investment in Optioncivil Limited (an udealing with the management of Churchill Countries)		ny 1	1
	(c)	Investment listed on The London Stock value at 31 December 1999 - £35,783) (199		et 3,790	3,790
		Investments held by the company		3,791	3,791
	(d)	Investment in Fedepack, an European I Grouping, registered in France, the object negotiate, acquire and sell packaging, support The shareholding comprises 100 ordinary strances each and represents an interest of 250 periods.	ct of which is blies and materia hare of 200 Frenc	to 1.	
		Cost of investment		2,336	2,336
		Investments held by the group		6,127	6,127

NOTES ON ACCOUNTS

31 December 1999

(continued)

10	Investment in subsidiary undertakings	1999	1998
		£	£
	At valuation (representing net assets at the time of acquisition)	<u>31,151</u>	<u>31,149</u>

British Association of Removers (Services) Limited is a wholly owned subsidiary company which is incorporated in Great Britain and which is engaged in bulk buying services for the members of British Association of Removers (Training Services) Limited is a wholly owned subsidiary company incorporated in Great Britain and engaged in the provision of training services. The balance sheet incorporates a revaluation reserve of £31,147 arising on the acquisition of the former.

Quality Service Standards Limited is a wholly owned subsidiary company which is engaged in providing quality assessment services. The company was formed during the year with an issued share capital of £2.

11 Stocks		The	Group	The Company		
		1999	1998	1999	1998	
		£	£	£	£	
	Goods for resale	<u>47,358</u>	<u>47,646</u>			
12	Debtors					
	Trade debtors	820,814	713,223	69,332	70,831	
	Other debtors	28,720	12,539	6,150	4,759	
	Prepayments and accrued income	26,300	44,931	23,359	41,660	
	Amounts owed by group undertakings		<u> </u>	49,088	32,070	
		<u>875,834</u>	<u>770,693</u>	<u>147,929</u>	149,320	
13	Creditors: amounts falling due within one year	1				
	Trade creditors	951,482	721,275	104,552	84,886	
	Amounts owed to group undertakings	· •	-	5,293	-	
	Subscriptions received in advance	13,366	54,797	13,366	54,797	
	Corporation tax	10,800	14,201	7,300	6,000	
	Other taxes and social security	10,357	12,669	9,605	11,639	
	Other creditors	86	15,355	86	15,355	
	Accruals and deferred income	<u>81,561</u>	141,710	<u>56,537</u>	115,373	
		<u>1,067,652</u>	<u>960,007</u>	196,739	288,050	
14	Reconciliation of funds			1999 £	1998 £	
	Profit for the financial year			28,264	190,281	
	Opening funds			1,022,244	<u>831,963</u>	
	Closing funds			1,050,508	1,022,244	

NOTES ON ACCOUNTS

31 December 1999

(continued)

15 Financial commitments

Financial commitments due under operating leases for the year ending 31 December 1999 are as follows:

Leases expiring:	Other equipment		
. 0	1999	1998	
	£	£	
Within two to five years	5,991	5,447	
Within one to two years	3,814	9,700	
Within one year	4,052		
	<u>13,857</u>	<u>15,147</u>	

16 Contingent liabilities

- (a) No provision has been made in these accounts in relation to litigation commenced against the company during 1992 alleging damages and breach of contract. The company is contesting these proceedings and believes that the Defence and Counterclaim will be successful. Furthermore the company is advised that the amount claimed of £2.4 million can clearly be shown to be grossly exaggerated.
- (b) There is a potential contingent liability to repay Government grants received to date on the Sector Challenge: "Making Customer Care Happen" project, if certain conditions attached to the grant are not observed by the company. The potential liability at 31 December 1999 is approximately £98,000 (1998 £68,000).

Notes to the consolidated cash flow statement

(a)	Reconciliation of operating profit to net cash inflow from operating activities		1999 £	1998 £
	Operating profit Depreciation		6,480 34,997	166,604 30,564
	Loss/(profit) on sale of tangible fixed assets Profit on maturity of fixed asset investment		(34)	(148,533)
	Decrease/(increase) in debtors Increase/(decrease) in creditors		(105,141) 111,045	13,259 158,067
	Decrease in stock		288	1,454
	Net cash inflow from operating activities		47,635	<u>221,415</u>
(b)	Analysis of changes in net funds	At 1 January 1999 £	Cash flow	At 31 December 1999 £
	Cash at bank and in hand	<u>688,670</u>	<u>45,061</u>	<u>733,731</u>

NOTES ON ACCOUNTS

31 December 1999 (continued)

18 Related parties

In accordance with Financial Reporting Standard No.8, the company is not required to provide related party disclosures in its own financial statements on the grounds that its own financial statements are presented with the consolidated financial statements of the group. Transactions with subsidiary undertakings have been eliminated on consolidation in the group financial statements.

Transactions with directors

The names of the company's directors are set out in the directors' report. The directors are considered to be its key management for the purposes of Financial Reporting Standard No.8.

During the year group undertakings provided supplies in the normal course of business to companies in which certain directors have a controlling interest. No such transactions are considered to be material.