

**ABBREVIATED ACCOUNTS**  
**FOR THE YEAR ENDED 28TH FEBRUARY 2015**  
**FOR**  
**COMPLAINTS MANAGEMENT CONSULTANCY**  
**LIMITED**

**COMPLAINTS MANAGEMENT CONSULTANCY  
LIMITED (REGISTERED NUMBER: 05056981)**

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FOR THE YEAR ENDED 28TH FEBRUARY 2015**

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**COMPLAINTS MANAGEMENT CONSULTANCY  
LIMITED**

**COMPANY INFORMATION  
FOR THE YEAR ENDED 28TH FEBRUARY 2015**

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**DIRECTOR:** Mr. M E Patel

**SECRETARY:** Mrs Z Patel

**REGISTERED OFFICE:** 79 Bodnant Avenue  
Leicester  
Leicestershire  
LE5 5RB

**REGISTERED NUMBER:** 05056981 (England and Wales)

**ACCOUNTANTS:** Watergates Ltd  
109 Coleman Road  
Leicester  
LE5 4LE

**COMPLAINTS MANAGEMENT CONSULTANCY  
LIMITED (REGISTERED NUMBER: 05056981)**

**ABBREVIATED BALANCE SHEET  
28TH FEBRUARY 2015**

	Notes	28/2/15 £	28/2/14 £
<b>FIXED ASSETS</b>			
Tangible assets	2	807	439
Investment property	3	101,986	101,986
		<u>102,793</u>	<u>102,425</u>
<b>CURRENT ASSETS</b>			
Debtors		8,723	2,100
Cash at bank		5,103	32,319
		<u>13,826</u>	<u>34,419</u>
<b>CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR</b>		<u>(7,177)</u>	<u>(14,847)</u>
<b>NET CURRENT ASSETS</b>		<u>6,649</u>	<u>19,572</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>109,442</u>	<u>121,997</u>
<b>CAPITAL AND RESERVES</b>			
Called up share capital	4	2	2
Profit and loss account		109,440	121,995
<b>SHAREHOLDERS' FUNDS</b>		<u>109,442</u>	<u>121,997</u>

The Company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 28th February 2015.

The members have not required the Company to obtain an audit of its financial statements for the year ended 28th February 2015 in accordance with Section 476 of the Companies Act 2006.

The director acknowledges his responsibilities for:

- (a) ensuring that the Company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and preparing financial statements which give a true and fair view of the state of affairs of the Company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the Company.
- (b)

The notes on pages 4 to 5 form part of these abbreviated accounts

**COMPLAINTS MANAGEMENT CONSULTANCY  
LIMITED (REGISTERED NUMBER: 05056981)**

**ABBREVIATED BALANCE SHEET - continued  
28TH FEBRUARY 2015**

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The abbreviated accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the director on 21st September 2015 and were signed by:

Mr. M E Patel - Director

The notes on pages 4 to 5 form part of these abbreviated accounts

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**COMPLAINTS MANAGEMENT CONSULTANCY  
LIMITED (REGISTERED NUMBER: 05056981)**

**NOTES TO THE ABBREVIATED ACCOUNTS  
FOR THE YEAR ENDED 28TH FEBRUARY 2015**

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**1. ACCOUNTING POLICIES**

**ACCOUNTING CONVENTION**

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

**TURNOVER**

Turnover represents net invoiced sales of services, excluding value added tax.

**TANGIBLE FIXED ASSETS**

Depreciation is provided at the following annual rates in order to write off the cost less estimated residual value of each asset over its estimated useful life.

Office equipment                      - 20% on reducing balance

**INVESTMENT PROPERTY**

Investment property is shown at most recent valuation. Any aggregate surplus or deficit arising from changes in market value is transferred to a revaluation reserve.

**DEFERRED TAX**

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date.

**PENSION COSTS AND OTHER POST-RETIREMENT BENEFITS**

The company operates a defined contribution pension scheme. Contributions payable to the company's pension scheme are charged to the profit and loss account in the period to which they relate.

**2. TANGIBLE FIXED ASSETS**

	Total £
<b>COST</b>	
At 1st March 2014	2,858
Additions	570
At 28th February 2015	<u>3,428</u>
<b>DEPRECIATION</b>	
At 1st March 2014	2,419
Charge for year	202
At 28th February 2015	<u>2,621</u>
<b>NET BOOK VALUE</b>	
At 28th February 2015	<u>807</u>
At 28th February 2014	<u>439</u>

**COMPLAINTS MANAGEMENT CONSULTANCY  
LIMITED (REGISTERED NUMBER: 05056981)**

**NOTES TO THE ABBREVIATED ACCOUNTS - continued  
FOR THE YEAR ENDED 28TH FEBRUARY 2015**

**3. INVESTMENT PROPERTY**

	<b>Total £</b>
<b>COST</b>	
At 1st March 2014	
and 28th February 2015	<u><b>101,986</b></u>
<b>NET BOOK VALUE</b>	
At 28th February 2015	<u><b>101,986</b></u>
At 28th February 2014	<u><u><b>101,986</b></u></u>

**4. CALLED UP SHARE CAPITAL**

**Allotted, issued and fully paid:**

Number:	Class:	Nominal value:	28/2/15 £	28/2/14 £
2	Ordinary	£1	<u><u><b>2</b></u></u>	<u><u><b>2</b></u></u>

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.