

THE CUSTOMER SERVICE TRAINING ACADEMY LIMITED

**Company Registration Number:
06054930 (England and Wales)**

Abbreviated (Unaudited) Accounts

Period of accounts

Start date: 01st November 2010

End date: 31st October 2011

SUBMITTED

THE CUSTOMER SERVICE TRAINING ACADEMY LIMITED

Company Information for the Period Ended 31st October 2011

Director:

Phillip Heath
D. Heath

Registered office:

Lower Ground Floor
133 Aberford Road
Woodlesford, Leeds
West Yorkshire
LS26 8LQ

Company Registration Number:

06054930 (England and Wales)

THE CUSTOMER SERVICE TRAINING ACADEMY LIMITED

Abbreviated Balance sheet As at 31st October 2011

	Notes	2011 £	2010 £
Fixed assets			
Tangible assets:	2	600	800
Total fixed assets:		<u>600</u>	<u>800</u>
Current assets			
Debtors:		1,800	15,600
Cash at bank and in hand:		3,430	-
Total current assets:		<u>5,230</u>	<u>15,600</u>
Creditors			
Creditors: amounts falling due within one year	3	9,901	16,307
Net current assets (liabilities):		<u>(4,671)</u>	<u>(707)</u>
Total assets less current liabilities:		<u>(4,071)</u>	<u>93</u>
Total net assets (liabilities):		<u><u>(4,071)</u></u>	<u><u>93</u></u>

The notes form part of these financial statements

THE CUSTOMER SERVICE TRAINING ACADEMY LIMITED

Abbreviated Balance sheet As at 31st October 2011 continued

	Notes	2011 £	2010 £
Capital and reserves			
Called up share capital:	4	4	4
Profit and Loss account:		(4,075)	89
Total shareholders funds:		<u>(4,071)</u>	<u>93</u>

For the year ending 31 October 2011 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Board of Directors on 31 July 2012

SIGNED ON BEHALF OF THE BOARD BY:

Name: Phillip Heath
Status: Director

The notes form part of these financial statements

THE CUSTOMER SERVICE TRAINING ACADEMY LIMITED

Notes to the Abbreviated Accounts for the Period Ended 31st October 2011

1. Accounting policies

Basis of measurement and preparation of accounts

These financial statements have been prepared under the historical cost convention.

THE CUSTOMER SERVICE TRAINING ACADEMY LIMITED

Notes to the Abbreviated Accounts for the Period Ended 31st October 2011

2. Tangible assets

	Total
Cost	£
At 01st November 2010:	1,806
At 31st October 2011:	1,806
Depreciation	
At 01st November 2010:	1,006
Charge for year:	200
At 31st October 2011:	1,206
Net book value	
At 31st October 2011:	600
At 31st October 2010:	800

THE CUSTOMER SERVICE TRAINING ACADEMY LIMITED

Notes to the Abbreviated Accounts for the Period Ended 31st October 2011

3. Creditors: amounts falling due within one year

	2011 £	2010 £
Bank loans and overdrafts:	-	403
Trade creditors:	-	211
Taxation and social security:	1,731	-
Accruals and deferred income:	520	520
Other creditors:	7,650	15,173
Total:	9,901	16,307

THE CUSTOMER SERVICE TRAINING ACADEMY LIMITED

Notes to the Abbreviated Accounts for the Period Ended 31st October 2011

4. Called up share capital

Allotted, called up and paid

Previous period			2010
Class	Number of shares	Nominal value per share	Total
Ordinary shares:	4	1.00	4
Total share capital:			<u>4</u>
Current period			2011
Class	Number of shares	Nominal value per share	Total
Ordinary shares:	4	1.00	4
Total share capital:			<u>4</u>

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.